



Friday February 19, 2016: Social Media

“How does AJPD use social media to interact with the community?”

The AJPD uses our social media accounts to engage and inform our community. We regularly post information about events, activities, safety and awareness, as well as information regarding significant arrests and convictions. We hope that through sharing this information we will create a sense of connection and community between our department and the public we serve. We want to provide you with tools to increase your awareness about various public safety issues, both local and national. We also hope by letting you know about significant arrests/convictions, you can see the hard work our officers, detectives, and specialized units put in to increasing safety and decreasing crime in our community.

It is extremely important to know that our **social media accounts are not monitored 24 hours a day, 7 days a week**. This means if you send a message, it may not be seen, or responded to for several days. If a message is sent with a complaint, concern, or request for information, it could be several days before it is seen and receives a response. To ensure your concern is addressed as quickly as possible, you must call the AJPD non-emergency number or come into the station. This applies to lodging a complaint about the AJPD or its staff as well. Complaints received via social media will not be addressed or responded to. **AJPD non-emergency number is (480) 982-8260 and the station is located at 1001 N. Idaho Road.**

It is important to note what our social media accounts will not be used for. We will not use our accounts to engage in or provide a platform for public debates or discourse. We do not make it a habit to remove comments because they are negative. The public is welcome to disagree with the AJPD or other AJPD followers, provide feedback, or even criticism. However, comments cannot contain profanity, identify specific people or businesses, be disrespectful or disparaging of other Facebook users. We have a city wide Social Media Policy, which can be found by looking in the 'About' section on this page. Any post or comment that violates that policy will be removed. Facebook users that repeatedly violate these policies will be blocked from accessing our Facebook account.

Social media is an excellent tool to distribute information rapidly, provide an opportunity for the public and the AJPD to interact, and to learn more about issues affecting the public safety of our community. If you have suggestions or requests for specific types of information or posts that you would like to see more or less of, please let us know in the comments section below!